The Strepho House, Inc.- Referral Instructions

Send a complete referral packet, and we aim to give you a decision or status update within 24–48 business hours.

Program summary

The Strepho House, Inc. is a non-medical supportive transitional housing program serving the Atlanta Metro Area. We provide safe, structured, gender-separated homes for adults who are ready to bridge the gap between crisis and permanent housing.

Who we serve

We serve men and women, 18 and older, who are ready to take part in a goal-oriented residential community. Ideal referrals include:

- **Veterans** using HUD-VASH, SSVF or Grant and Per Diem (GPD) assistance
- **Returning citizens** transitioning to community supervision
- **Working adults** who need stable housing to find or keep employment
- **Community referrals** from Coordinated Entry, hospital social workers, outreach teams, recovery and behavioral health providers, and faith and community partners

Eligibility

Every prospective resident must:

- Be 18 years of age or older
- Be ambulatory and able to perform all activities of daily living (ADLs) without assistance
- Commit to a 100% drug- and alcohol-free, recovery-supportive home
- Take part in their own service plan: case management, employment or medical follow-up
- Have a valid government-issued ID, or be actively working with an agency to obtain one

Not a good fit

We are unable to accept individuals who:

- Require 24/7 medical or nursing care (long-term care or skilled nursing level)
- Have a history of violent offenses or arson
- Are in active crisis requiring inpatient psychiatric stabilization

- Are unable to live independently in a shared home

Required documents

Include the following with every referral to avoid delays:

- ☐ Completed Strepho House Referral Packet (intake form, consent and attestation)
- ☐ Copy of a government-issued ID or VA photo ID
- ☐ TB test results from the last 12 months
- ☐ Brief summary of care or transition plan from the referring agency
- ☐ Proof of income or housing voucher verification, if applicable

TB results not available yet? Note the client's TB status on the intake form and include the planned testing date or verification plan. Incomplete packets may be delayed until all documents arrive.

How to submit

Method	Details
Secure online form (preferred)	[Link to be added]
Email	referrals@thestrephohouse.org. Please use your agency's encrypted or secure email when sending client documents.
Urgent same-day intake	Call (470) 400-8435
Intake hours	Monday–Friday, 9 a.m.–5 p.m.

Referral process

1. **Confirm capacity.** Bed availability changes often, so call or email before sending a packet.
2. **Submit the packet.** Send the completed referral packet and required documents using one of the methods above.
3. **Initial review.** Our intake team reviews the packet for eligibility and program fit.
4. **Screening interview.** We schedule a phone or in-person screening with the candidate to discuss program expectations.
5. **Placement decision.** We send a written decision and, if approved, next steps for move-in.

Expected response time: a decision or status update within 24–48 business hours of receiving a complete packet.

Bed availability and confirmation

Bed availability is limited. A bed is not confirmed, and cannot be held, until:

1. The referral packet is complete.
2. The screening interview is finished.
3. The Strepho House intake team issues written confirmation.

Services

We provide	We do not provide
Supportive transitional housing in a structured community setting	24/7 medical supervision or skilled nursing care
Intake coordination and housing stability support	Detox services
Coordination with case managers and referring agencies	Inpatient psychiatric stabilization
A clear resident accountability structure	On-site clinical treatment or therapy
	Medication administration

Our commitment to referral partners

- **Prompt decisions.** Referring partners are notified of the intake decision promptly.
- **Ongoing updates.** For admitted residents, we verify residency and program participation when the case manager requests it.
- **Confidentiality.** Referral information is used only to determine eligibility and coordinate intake and placement.

Contact

Phone	(470) 400-8435
Referrals	referrals@thestrephohouse.org
General inquiries	info@thestrephohouse.org
Website	www.thestrephohouse.org
Intake hours	Monday–Friday, 9 a.m.–5 p.m.

Disclaimer

Submitting a referral does not guarantee placement. Placement is based on current bed availability and program fit. The Strepho House, Inc. is a non-medical transitional housing program and does not provide clinical or medical treatment on-site.